

77

Route Guide & Hazard Awareness

*WATERLOO - VAUXHALL - WANDSWORTH ROAD
CLAPHAM JUNCTION - EARLSFIELD - TOOTING STATION*



CONTENTS

FULL ROUTE 77 MAP

Between
Waterloo and
Vauxhall.

3

FULL ROUTE 77 MAP

Between Vauxhall
and Battersea.

4

FULL ROUTE 77 MAP

Between
Battersea and
Earlsfield.

5

FULL ROUTE 77 MAP

Between
Earlsfield and
Tooting Station.

6

RUNNING LIGHT

To and from
Waterloo, Concert
Hall Approach.

7

RUNNING LIGHT

To and from
Tooting Station.

8

IN SERVICE

Route guide
from Waterloo to
Tooting Station.

9

IN SERVICE

Route guide
from Tooting
Station to
Waterloo.

10

WATERLOO, CONCERT HALL APPROACH

Curtaiment
point, bus stand
and map.

11

ST THOMAS'S HOSPITAL

Curtaiment
point and map.
Turning point
only.

12

VAUXHALL BUS STATION

Curtaiment point
and map.

13

STOCKWELL GARAGE

Curtaiment point
and map. Turning
point only.

14

GRANT ROAD

Curtaiment point
and map. Turning
point only.

15

BOUTFLOWER ROAD

Curtaiment point
and map. Turning
point only.

16

GARRATT LANE

Curtaiment point
and map.

17

TOOTING BROADWAY

Curtaiment point
and map. Turning
point only.

18

TOOTING STATION

Curtaiment point
and map. Turning
point only.

19

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

20

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

21

LOCAL HAZARDS

Hazards to be
aware of and
other points to
note.

22

AT THE GARAGE

General
information and
safety at the
garage.

23

CODES & PROCEDURES

Facility codes,
curtaiment abrv
& emergency radio
procedure.

24

THINGS TO REMEMBER

Make notes for
yourself to assist
your journey.

25

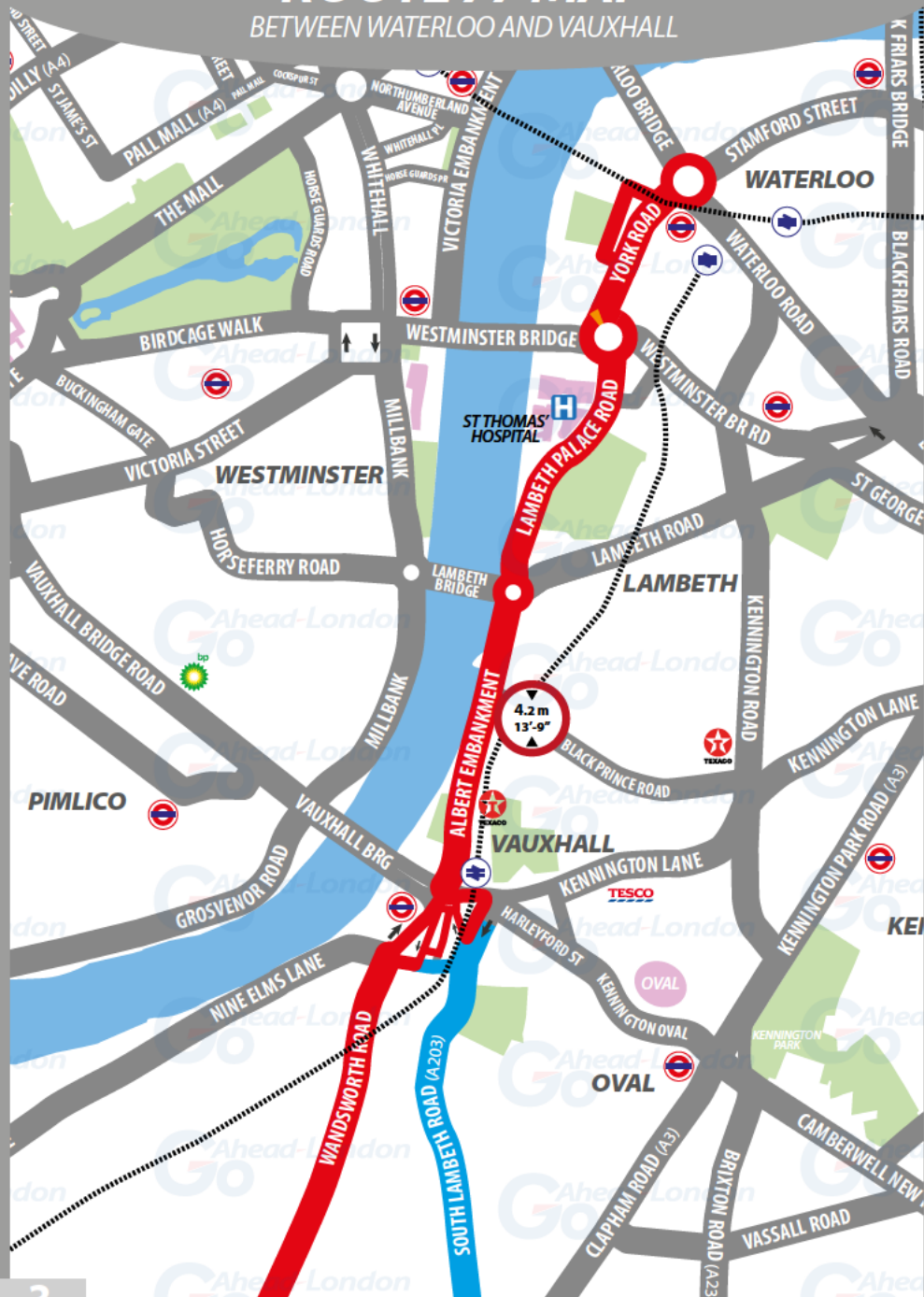
THINGS TO REMEMBER

Make notes for
yourself to assist
your journey.

26

ROUTE 77 MAP

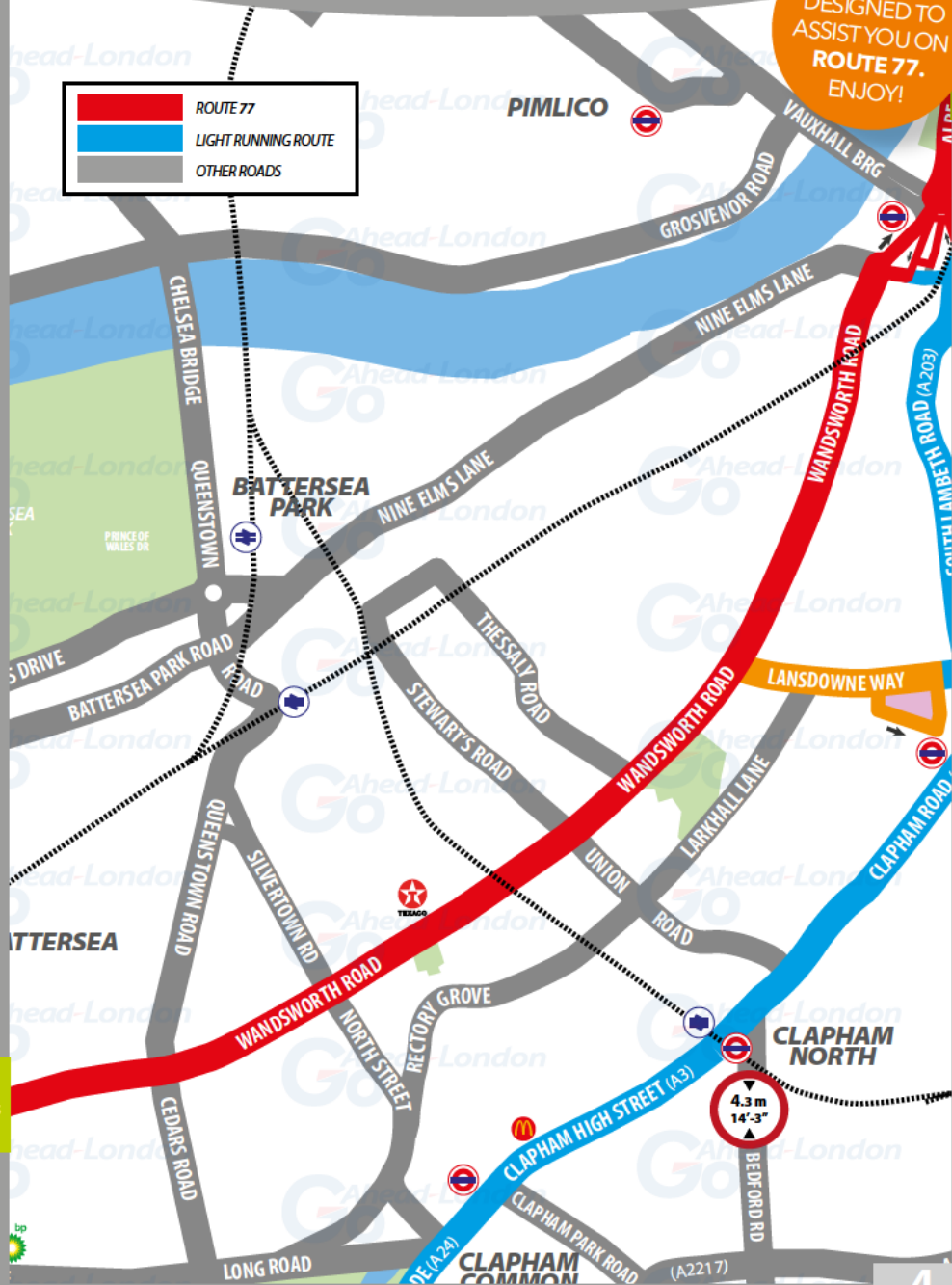
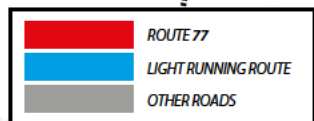
BETWEEN WATERLOO AND VAUXHALL



ROUTE 77 MAP

BETWEEN VAUXHALL AND BATTERSEA

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 77.
ENJOY!



GO TO
PAGE 5

GO TO
PAGE 3

ROUTE 77 MAP

BETWEEN BATTERSEA AND EARLSFIELD



GO TO PAGE 3

GO TO PAGE 6

ROUTE 77 MAP

BETWEEN EARLSFIELD AND TOOTING STATION

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO WATERLOO CONCERT HALL APPROACH:

- At **Stockwell garage** exit, turn right onto Lansdowne Way
- At traffic light, turn left onto South Lambeth Road **A203**
- At traffic light, turn left onto Parry Street (*under railway bridge*)
- Follow one-way system and take right filter onto Wandsworth Road **A3036**
- At traffic light, continue ahead onto Albert Embankment **A3036**
- At Lambeth Bridge roundabout, take 2nd exit onto Lambeth Palace Road **A3036**
- Continue ahead onto Lambeth Palace Road (*past St Thomas's Hospital*) **A3036**
- At traffic light, turn left onto Westminster Bridge Road
- At traffic light, turn right onto Bus Slip Road (*buses only*)
- Continue ahead onto York Road **A3200**
- Turn left onto Chicheley Street
- Turn right onto Belvedere Road
- Turn right onto Concert Hall Approach to **stand**

FROM WATERLOO CONCERT HALL APPROACH:

- At **stand**, continue ahead on Concert Hall Approach.
- At traffic light, turn left onto Tenison Way (IMAX) roundabout **A3200**
- Take 4th exit onto York Road **A3200**
- At traffic light, follow the road left onto Addington Street
- Follow the road right onto Westminster Bridge Road
- Take 2nd exit onto Lambeth Palace Road **A3036**
- At Lambeth Palace roundabout, take 2nd exit onto Albert Embankment **A3036**
- At traffic light, turn left onto Kennington Lane (*under railway bridge*) **A202**
- At traffic light, turn right onto South Lambeth Road (*one-way system*) **A3036**
- Keep left and continue on South Lambeth Road **A203**
- At traffic light, turn right onto Lansdowne Way
- Turn left onto Binfield Road
- Turn left into **Stockwell garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO TOOTING STATION:

- At **Stockwell garage** exit, turn right onto Lansdowne Way
- At traffic light, turn right onto South Lambeth Road **A203**
- At traffic light, turn right onto Clapham Road **A203**
- Continue ahead on Clapham Road to Clapham North **A3**
- Continue ahead onto Clapham High Street to Clapham Common **A3**
- Continue ahead onto Clapham Common South Side to Clapham South **A24**
- Continue ahead onto Balham Hill **A24**
- Continue ahead onto Balham High Road to Tooting Bec station **A24**
- Continue ahead onto Upper Tooting Road to Tooting Broadway station **A24**
- At traffic light, turn left onto Mitcham Road **A217**
- Follow line-of-route to **stand**

FROM TOOTING STATION:

- At **stand**, continue ahead on Longley Road
- At junction, turn right onto Bickersteth Road
- Turn right onto Renmuir Street
- At traffic light, turn left onto Mitcham Road **A217**
- At traffic light, turn right onto Tooting High Street/Upper Tooting Road **A24**
- Continue ahead onto Balham High Road **A24**
- Continue ahead onto Balham Hill **A24**
- Continue ahead onto Clapham Common South Side to Clapham Common **A24**
- Continue ahead onto Clapham High Street to Clapham North **A3**
- Continue ahead onto Clapham Road to Stockwell station **A3**
- At traffic light, turn left onto Binfield Road
- Turn right into **Stockwell garage**



MILES STREET
CLEARANCE HEIGHT

**DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD**

East of Wandsworth Road in Vauxhall

ROUTE DIRECTIONS

RUNNING IN SERVICE

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

TO TOOTING STATION:

- At **stand**, continue ahead on Concert Hall Approach.
- At traffic light, turn left onto Tenison Way (IMAX) roundabout **A3200**
- Take 4th exit onto York Road **A3200**
- At traffic light, follow the road left onto Addington Street
- Follow the road right onto Westminster Bridge Road
- Take 2nd exit onto Lambeth Palace Road **A3036**
- At Lambeth Palace roundabout, take 2nd exit onto Albert Embankment **A3036**
- At traffic light, turn left onto Kennington Lane (*under railway bridge*) **A202**
- At traffic light, turn right onto South Lambeth Road (*one-way system*) **A3036**
- At traffic light, turn right onto South Lambeth Place (*buses only*)
- Turn left into Vauxhall Bus Station and serve stop....
- At exit, turn right onto Parry Street
- At traffic light, turn left onto Wandsworth Road **A3036**
- Continue ahead onto Wandsworth Road (*past Wandsworth Road station*) **A3036**
- At traffic light, continue ahead onto Lavender Hill **A3036**
- At traffic light (Clapham Junction), turn left onto St John's Hill (*buses only*)
- At traffic light, turn right onto Battersea Rise **A3**
- At traffic light, turn left onto Spencer Park **B234**
- At traffic light, continue ahead onto Windmill Road **B234**
- Continue ahead onto Earlsfield Road **B234**
- At mini-roundabout, continue ahead onto Earlsfield Road **B234**
- At traffic light, turn left onto Garratt Lane **A217**
- At roundabout, take 1st exit onto Garratt Lane **A217**
- At 2nd roundabout, take 1st exit onto Garratt Lane **A217**
- At traffic light, continue ahead onto Mitcham Road **A217**
- At traffic light (Amen Corner), follow the road right onto Mitcham Road **A217**
- Turn right onto Longley Road to **stand**



BLACK PRINCE ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

East of Albert Embankment in Lambeth

ROUTE DIRECTIONS

RUNNING IN SERVICE

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

TO WATERLOO CONCERT HALL APPROACH:

- At **stand**, continue ahead on Longley Road
- Turn right onto Bickersteth Road
- Turn right onto Renmuir Street
- At junction, turn left onto Mitcham Road **A217**
- At traffic light (Amen Corner), follow the road left onto Mitcham Road **A217**
- At traffic light, continue ahead onto Garratt Lane **A217**
- At roundabout, take 2nd exit onto Garratt Lane **A217**
- At 2nd roundabout, take 2nd exit onto Garratt Lane **A217**
- At traffic light (*after Earlsfield Station*), turn right onto Earlsfield Road **B234**
- At mini-roundabout, continue ahead onto Earlsfield Road **B234**
- Continue ahead onto Windmill Road **B234**
- At traffic light, continue ahead onto Spencer Park **B234**
- At traffic light, turn right onto Battersea Rise **A3**
- At traffic light, turn left onto St John's Hill (*buses only*)
- At traffic light, turn right onto Lavender Hill **A3036**
- At traffic light, continue ahead onto Wandsworth Road **A3036**
- Continue ahead onto Wandsworth Road (*past Wandsworth Road station*) **A3036**
- At traffic light, continue ahead onto Wandsworth Road (*one-way system*)
- Take slip road on the right into Vauxhall Bus Station and serve stop....
- At exit, turn right onto Parry Street
- At traffic light, turn right onto Wandsworth Road (*one-way system*)
- At traffic light, continue ahead onto Albert Embankment **A3036**
- At Lambeth Bridge roundabout, take 2nd exit onto Lambeth Palace Road **A3036**
- Continue ahead onto Lambeth Palace Road (*past St Thomas's Hospital*) **A3036**
- At traffic light, turn left onto Westminster Bridge Road
- At traffic light, turn right onto Bus Slip Road (*buses only*)
- Continue ahead onto York Road **A3200**
- Turn left onto Chicheley Street
- Turn right onto Belvedere Road
- Turn right onto Concert Hall Approach to **stand**

All content and design of this route guide is the property of Go-Ahead London. No content may be copied, distributed, published or used in any way, in whole or in part, without prior written agreement from Go-Ahead London.

WATERLOO STATION

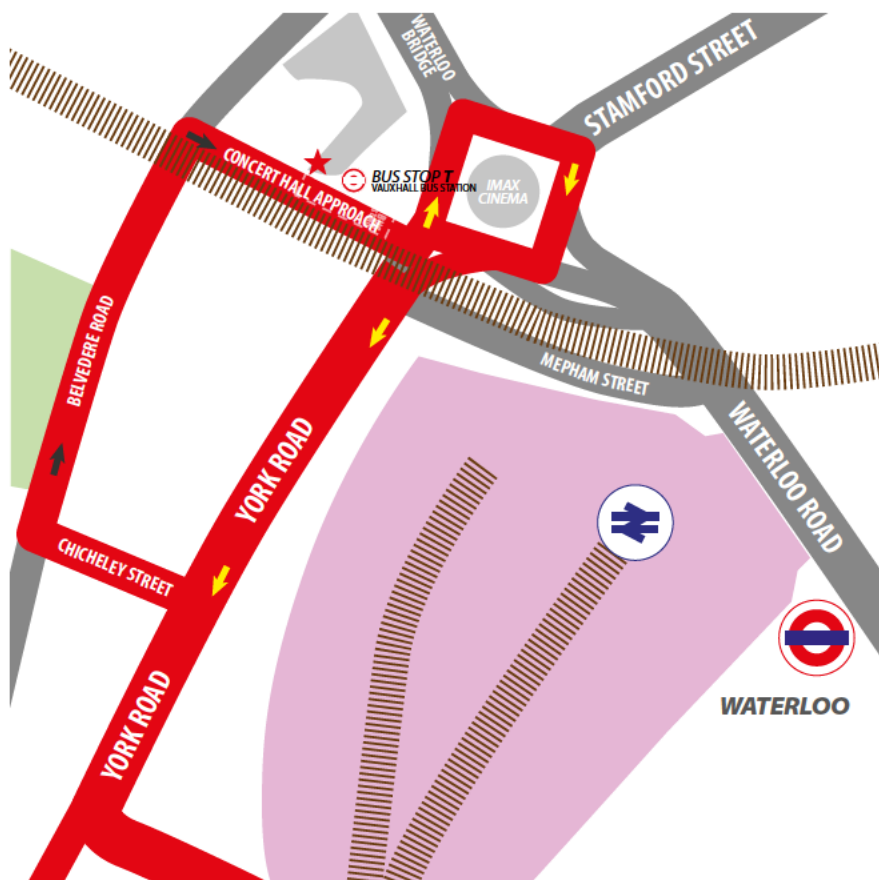
CONCERT HALL APPROACH STAND ARRANGEMENT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Tooting. Proceed from Concert Hall Approach direct to stand.
Set down in Concert Hall Approach at **BUS STOP T.**

Towards Tooting. From stand, depart via Concert Hall Approach. Serve **BUS STOP T.**

Public stand for 3 buses in marked bays on north side of Concert Hall Approach.
No more than 2 buses on Route 77 should be scheduled to stand at any one time. **Blind display:** **WATERLOO.**



ST THOMAS'S HOSPITAL

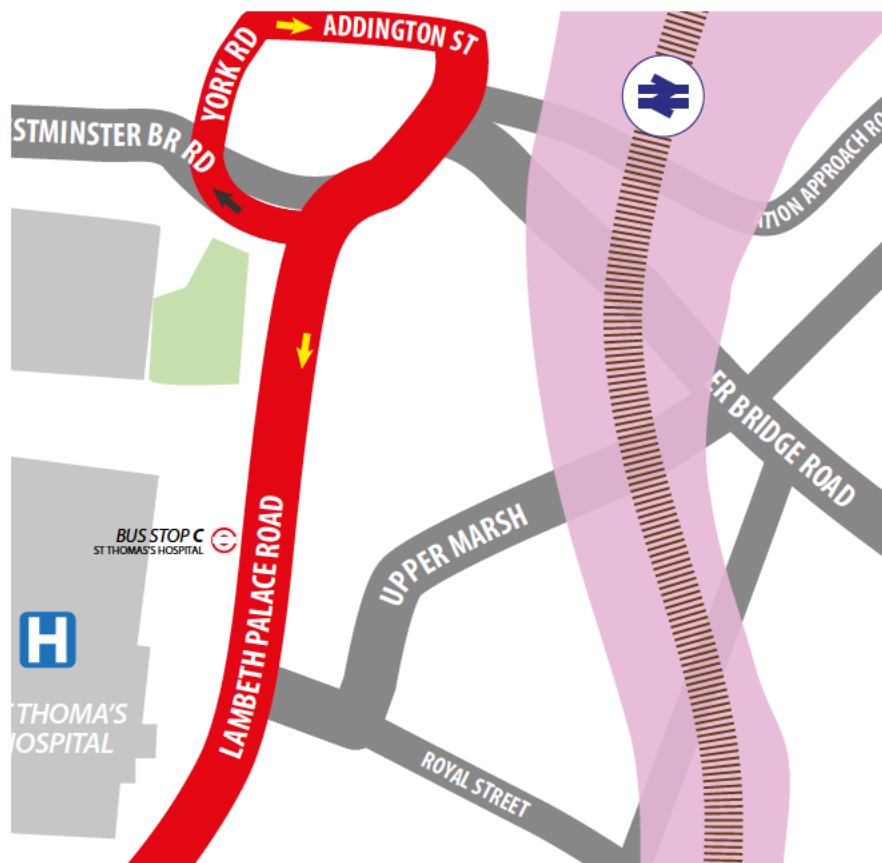
TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Tooting. Proceed from Lambeth Palace Road via Westminster Bridge Road, York Road, Addington Street and Westminster Bridge Road. Set down in Lambeth Palace Road at **BUS STOP C**.

Towards Tooting. Depart to Lambeth Palace Road. Pick up on Lambeth Palace Road at **BUS STOP B**.

Turning point only - buses must not stand. **Blind display:** *ST THOMAS'S HOSPITAL*.



VAUXHALL BUS STATION

CURTAILMENT POINT

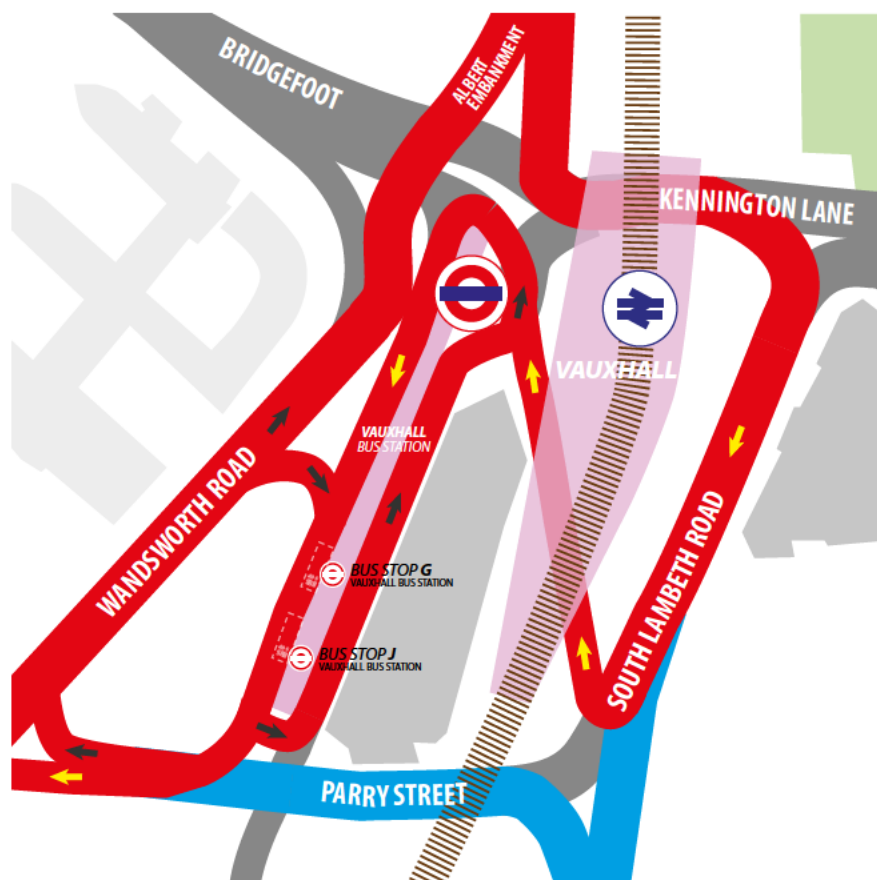
10

From Tooting. Proceed from Vauxhall Bus Station direct to stand.

Set down in Vauxhall Bus Station at **BUS STOP J**.

Towards Tooting. From stand, depart to Vauxhall Bus Station. Serve **BUS STOP G**.

Private offside stand for 6 buses in three sections in Bondway. Please observe the speed limit in the bus station. **Blind display: VAUXHALL.**



STOCKWELL GARAGE

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

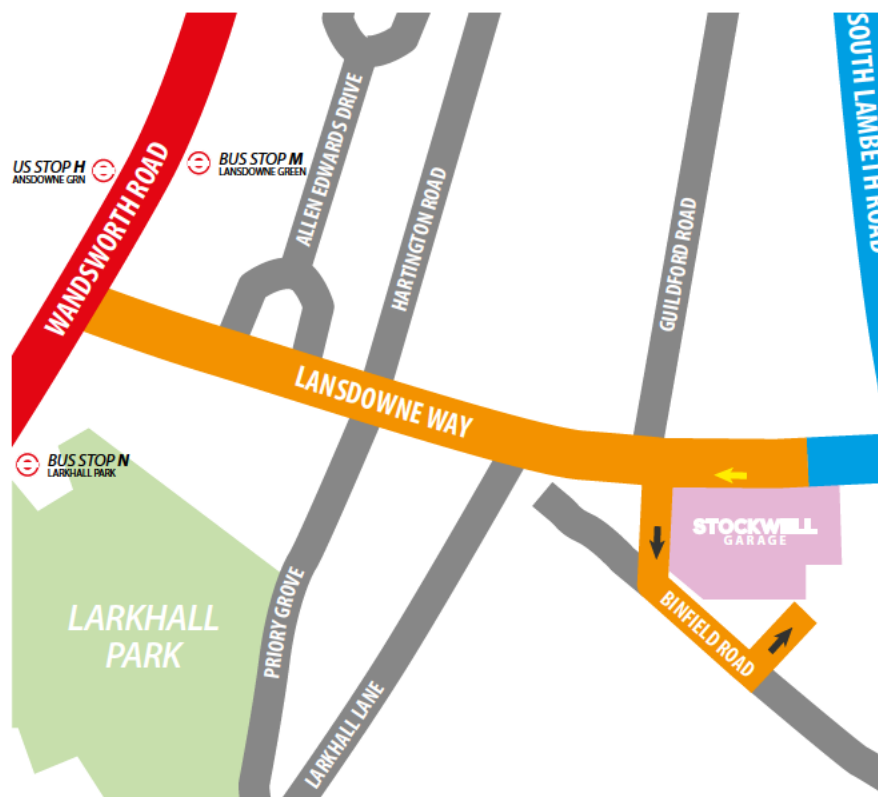
From Waterloo. Proceed from Wandsworth Road via Lansdowne Way, Binfield Road and Stockwell Bus Garage to stand. Set down on Wandsworth Road at **BUS STOP M**.

Towards Waterloo. Depart via Lansdowne Way to Wandsworth Road. Pick up on Wandsworth Road at **BUS STOP H**.

From Tooting. Proceed from Wandsworth Road via Lansdowne Way, Binfield Rd and Stockwell Bus Garage to stand. Set down on Wandsworth Rd at **BUS STOP G**.

Towards Tooting. Depart via Lansdowne Way to Wandsworth Road. Pick up on Wandsworth Road at **BUS STOP N**.

Private stand at garage. **Blind display:** **LAMBETH COLLEGE**.



CLAPHAM JUNCTION

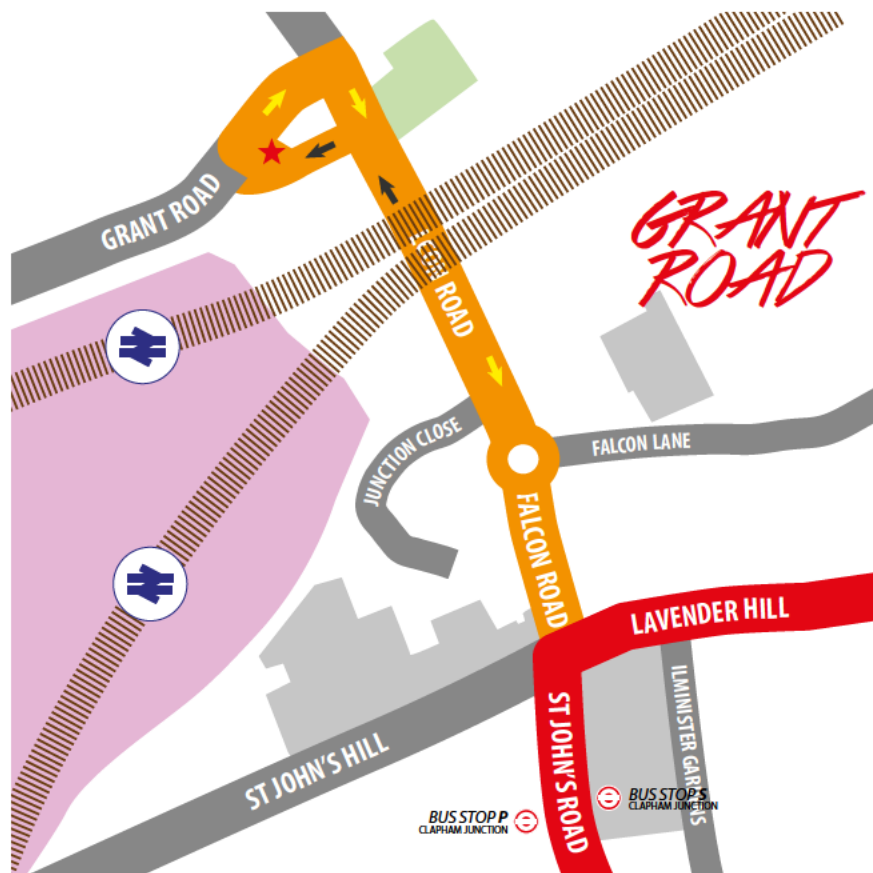
GRANT ROAD TURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Tooting. Proceed from St John's Road via Falcon Road and Slip Road. Set down in St John's Road at **BUS STOP P**.

Towards Tooting. Depart via Falcon Road to St John's Road. Pick up on St John's Road at **BUS STOP S**.

Turning point only - buses must not stand. **Blind display:** **CLAPHAM JUNCTION**.



CLAPHAM JUNCTION

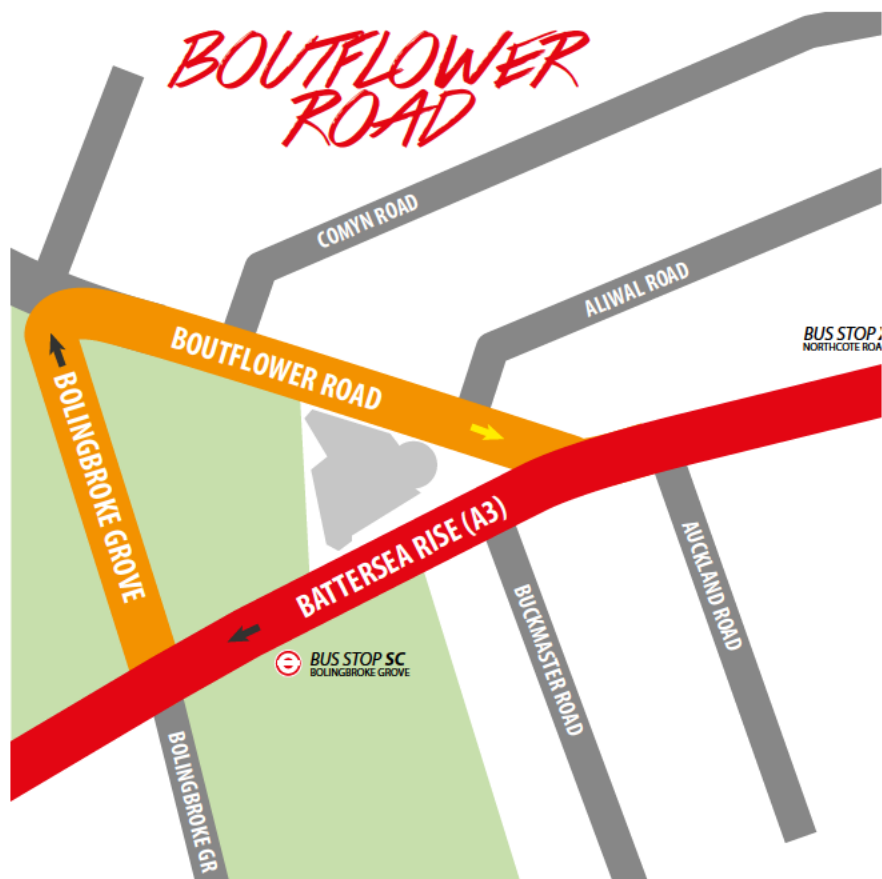
BOUTFLOWER ROAD TURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Waterloo. Proceed from Battersea Rise via Bolingbroke Grove and Boutflower Road. Set down in Battersea Rise at **BUS STOP SC**.

Towards Waterloo. Depart via Boutflower Road to Battersea Rise. Pick up on Battersea Rise at **BUS STOP X**.

Turning point only - buses must not stand. **Blind display: CLAPHAM JUNCTION.**



GARRATT LANE

WIMBLEDON ROAD CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Waterloo. Proceed from Garratt Lane via Wimbledon Road to stand. Set down on Wimbledon Road at **BUS STOP SH**.

Towards Waterloo. From stand, depart via Wimbledon Road and Summerstown to Garratt Lane. Pick up on Garratt Lane at **BUS STOP SD**.

Public stand for one bus on south side of Wimbledon Road. Buses must NOT use Keble Street. **Blind display:** **GARRATT LANE / WIMBLEDON ROAD.**



TOOTING BROADWAY

LONGMEAD ROAD CURTAILMENT POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

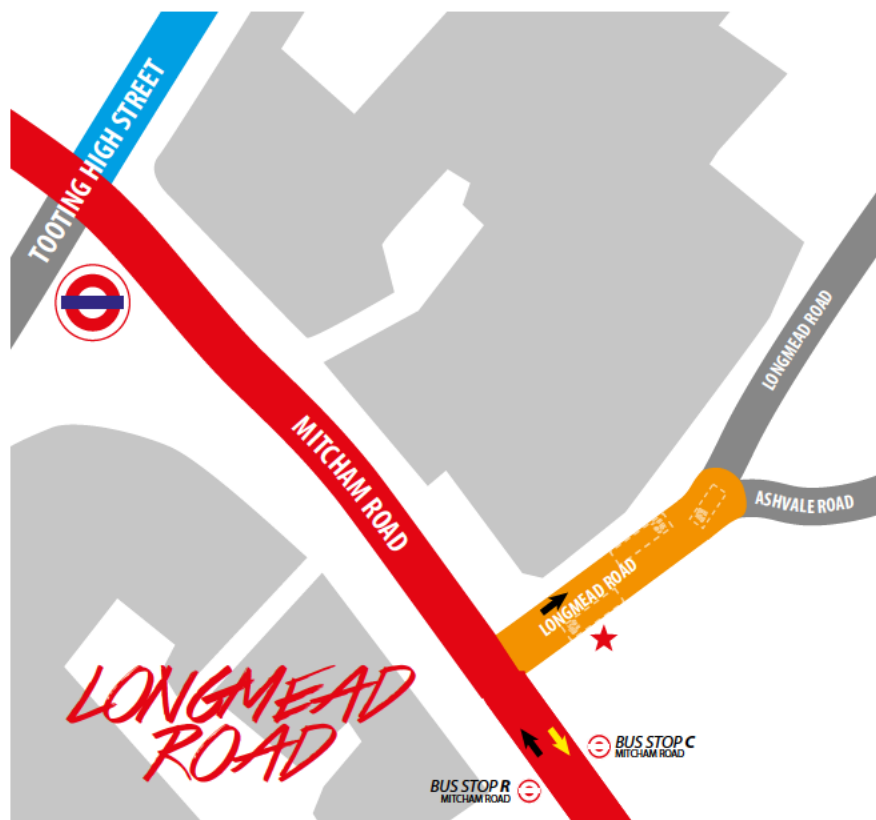
From Waterloo. Proceed from Tooting Broadway via Longmead Road to stand. Set down in Longmead Road at **ALIGHTING POINT**.

Towards Waterloo. Depart via Longmead Road and Tooting Broadway to Garratt Lane. Pick up on Garratt Lane at **BUS STOP N**.

From Tooting. Proceed from Mitcham Road via Longmead Road to stand. Set down in Mitcham Road at **BUS STOP H**.

Towards Tooting. Depart via Longmead Road to Mitcham Road. Pick up on Mitcham Road at **BUS STOP E**.

Turning point only - buses must not stand. **Blind display: TOOTING BROADWAY.**



TOOTING STATION

LONGLEY ROAD CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Waterloo. Proceed from Mitcham Road via Longley Road to stand. Set down on Mitcham Road at **BUS STOP TT**.

Towards Waterloo. From stand, depart via Longley Road, Bickersteth Road and Renmuir Street to Mitcham Road. Pick up on Mitcham Road at **BUS STOP TD**.

Public stand for two buses on south side of Longley Road. **Blind display:**
TOOTING STATION.



LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



CHANGEOVER | WANDSWORTH ROAD

Changeovers will take place on Wandsworth Road at **stop H** towards Waterloo or **stop M** towards Tooting.

Always communicate in advance with iBus if you are late for any reason.

HEADER LIGHT AT SIGNAL | CONCERT HALL APPROACH

Towards Waterloo – proceed with caution when turning right onto York Road from traffic approaching from your left due to no header light on traffic signal.

SPEED HUMPS AND COACHES | CHICHELEY STREET

Speed cushions and parked coaches. Drive over speed tables slowly. Be aware that this area is very busy with tourists and continental coaches often offload passengers onto the road.

MULTIPLE LANES AND TAXIS | ADDINGTON STREET

When turning from York Road onto Addington Street, be aware of traffic in the other lane trying to speed ahead of you. Take the central lane in Addington Street in order to proceed to Lambeth Palace Road. Be aware that taxis queuing for Waterloo often cause lane restrictions at this location.

LANES MERGE | LAMBETH PALACE ROAD

Towards Tooting, lane priority is unclear as two lanes from the east become one on the west. Be aware of other vehicle movements on both sides of you.

NARROW LANES | LAMBETH PALACE / COUNTY HALL

Towards Waterloo, be aware of traffic on your offside and the fact that County Hall was recently a roundabout and other traffic can suddenly change lanes.

LOW BRIDGES | ALBERT EMBANKMENT

Except for Kennington Lane, there are low bridges on all roads to the south of Albert Embankment between Vauxhall and Lambeth Bridges. These roads must not be used by double deck vehicles.

BUS GATE / TRAFFIC SIGNALS | ALBERT EMBANKMENT

Towards Tooting, traffic signals halt normal traffic to allow buses to continue through and to enter the bus lane on the offside to position for Vauxhall bus station.

LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



BUS GATE / TRAFFIC SIGNALS | WANDSWORTH RD

Towards Waterloo, traffic signals halt normal traffic to allow buses to continue through and to enter the bus lane on the offside to position for Vauxhall bus station.

MULTIPLE NARROW LANES | WANDSWORTH ROAD

Be aware of your road position and make good use of your mirrors. Be aware of poor lane discipline of other traffic.

LIMITED VISIBILITY | VAUXHALL BUS STATION

The view of oncoming traffic can be obstructed by the blind box on 3xx series PVL type buses. Please take care that the road is clear before departing bus station and be aware of cyclists ignoring red pedestrian lights.

TRAFFIC ISLANDS/SPEED TABLES | WANDSWORTH ROAD

Drive over speed tables slowly and with care to avoid injury to passengers and damage to the vehicle. Ensure there is enough road space to proceed.

LOW BRIDGE | LAVENDER HILL / LATCHMERE ROAD

Do not enter Latchmere Road in a double deck vehicle under any circumstances.

PEDESTRIANS | ST JOHN'S ROAD / LAVENDER HILL JUNC

Towards Waterloo, you often have to give way before turning right. By the time you cross the pedestrian crossing lane, their signal has often turned to green. Look out for pedestrians crossing who may focus on the green pedestrian signal as opposed to the location of your bus.

VOLUME OF PEOPLE AND SPEED LIMIT | ST JOHN'S ROAD

Take care when passing loading lorries, that there is no traffic approaching. Be careful to look out for pedestrians stepping into the path of the bus. Observe 20 mph speed limit.

SIGNALS | ST JOHN'S ROAD / BATTERSEA RISE JUNCTION

Towards Tooting, Battersea Rise is often congested. You can get stuck in traffic on the junction when turning right from St John's Road. Be aware that the green pedestrian signal can sometimes come on whilst you are still trying to proceed into Battersea Rise.

LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



PARKED VEHICLES | SPENCER PARK

Drive slowly and ensure that there is enough road space to proceed.

LANES MERGING | WINDMILL ROAD

Take care, particularly towards Waterloo when crossing Trinity Road. Lane priority is unclear as two lanes from the west of the junction become one on the east. Be aware of other vehicle movements on both sides of you.

LOW TREES | EARLSFIELD ROAD

Be aware of trees on the roadside, and use caution following rain or snowfall that can cause branches to hang lower or during events such as road works where you are forced to drive in a different part of the road to normal. Drive slowly and ensure that there is enough road space to proceed. Drive over speed tables slowly and with care to avoid poor ride quality, injury to passengers and damage to the vehicle.

TIGHT LEFT TURN | EARLSFIELD ROAD / GARRATT LANE

Towards Tooting, take care with road positioning to ensure you avoid collision with kerb or oncoming traffic. Be aware that parked vehicles are often close to this corner, especially during evenings and Sundays.

NARROW LANES | GARRATT LANE NEAR MAGDALEN RD

Towards Waterloo, you need to take the offside lane to turn right onto Earlsfield Road. Be aware of traffic squeezing through your nearside, especially when exercising the right turn manoeuvre.

LIMITED PAVEMENT ACCESS | MITCHAM RD / FAIRLIGHT RD

Towards Waterloo, this stop has limited space. If another bus is serving the stop, you may need to hold back. Ensure you do not alight passengers onto the pavement that is inaccessible due to barriers.

VOLUME OF PEOPLE | MITCHAM ROAD

Drive slowly and ensure there is enough road space to proceed. Be careful to look out for pedestrians stepping into the path of the bus. Drive over speed tables slowly and with care to avoid poor ride quality, injury to passengers and damage to the vehicle.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

THINK FIRST

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 77 | CURTAILMENTS:

Waterloo, Concert Hall Approach
Vauxhall Bus Station
Clapham Junc, Grant Road
Garratt Lane, Wimbledon Road
Tooting Station

St Thoma's Hospital
Lambeth College (Stockwell Garage)
Clapham Junction, Boutflower Rd
Tooting Broadway Station

FACILITIES | BETWEEN TOOTING STN & WATERLOO

- **Tenison Way, Waterloo.** [REDACTED]
- **Tooting Station.** Toilet facilities inside Tooting Station.

If you urgently need to use the following interim facility, please inform iBus first.

- **Vauxhall Bus Station.** Ask your controller for the code.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 1 second** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. *You should not use the radio whilst the vehicle is in motion.*

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault

THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

A series of horizontal dotted lines for writing notes.

